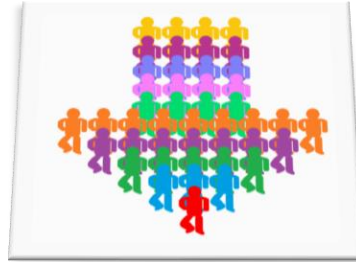
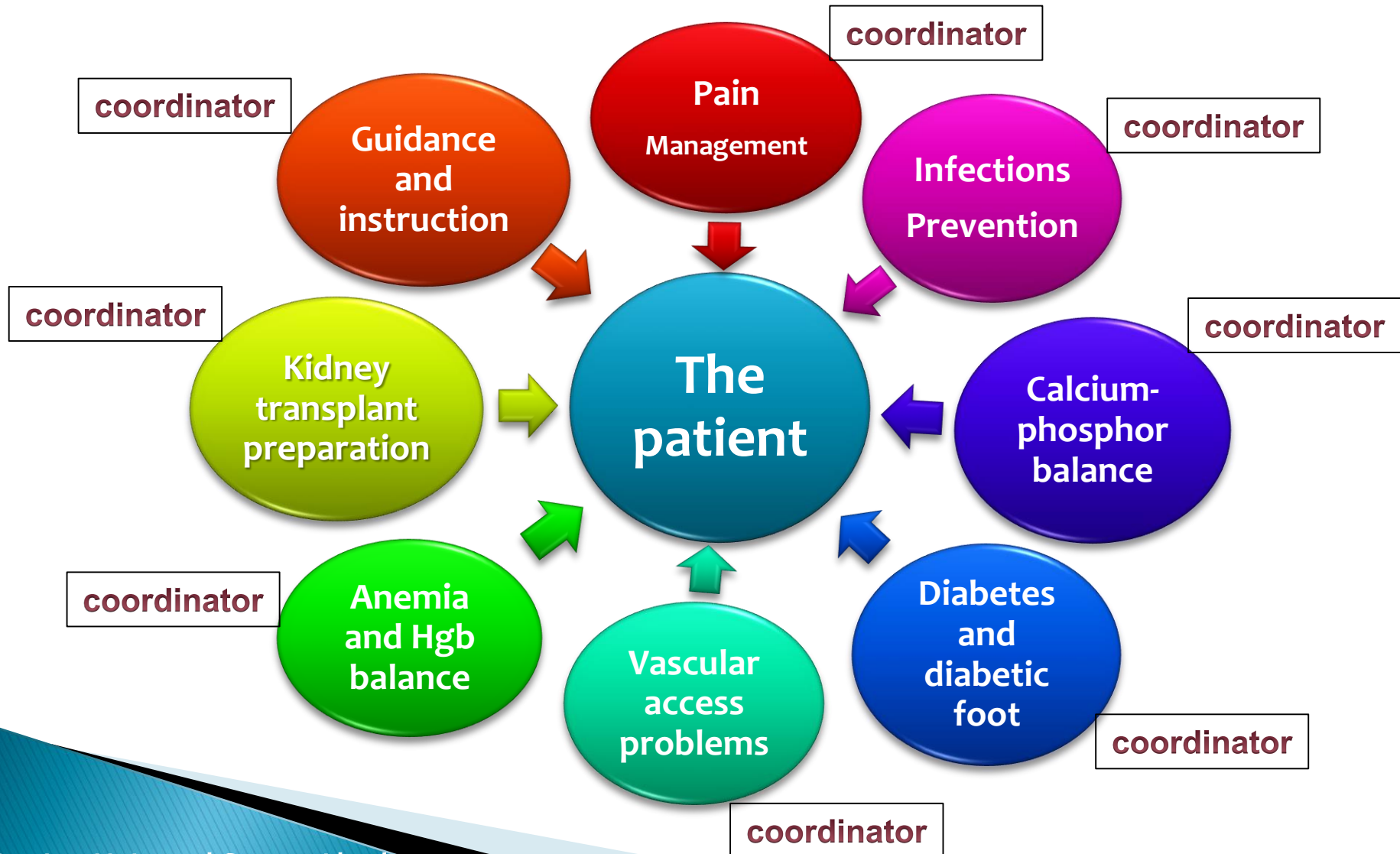


Nursing coordinators in the Dialysis unit




Regina Hais, RN.BA
Samar Abed, RN.BA
Assuta Hospital, Haifa, Israel

Primary treatment fields of the coordinator nurse



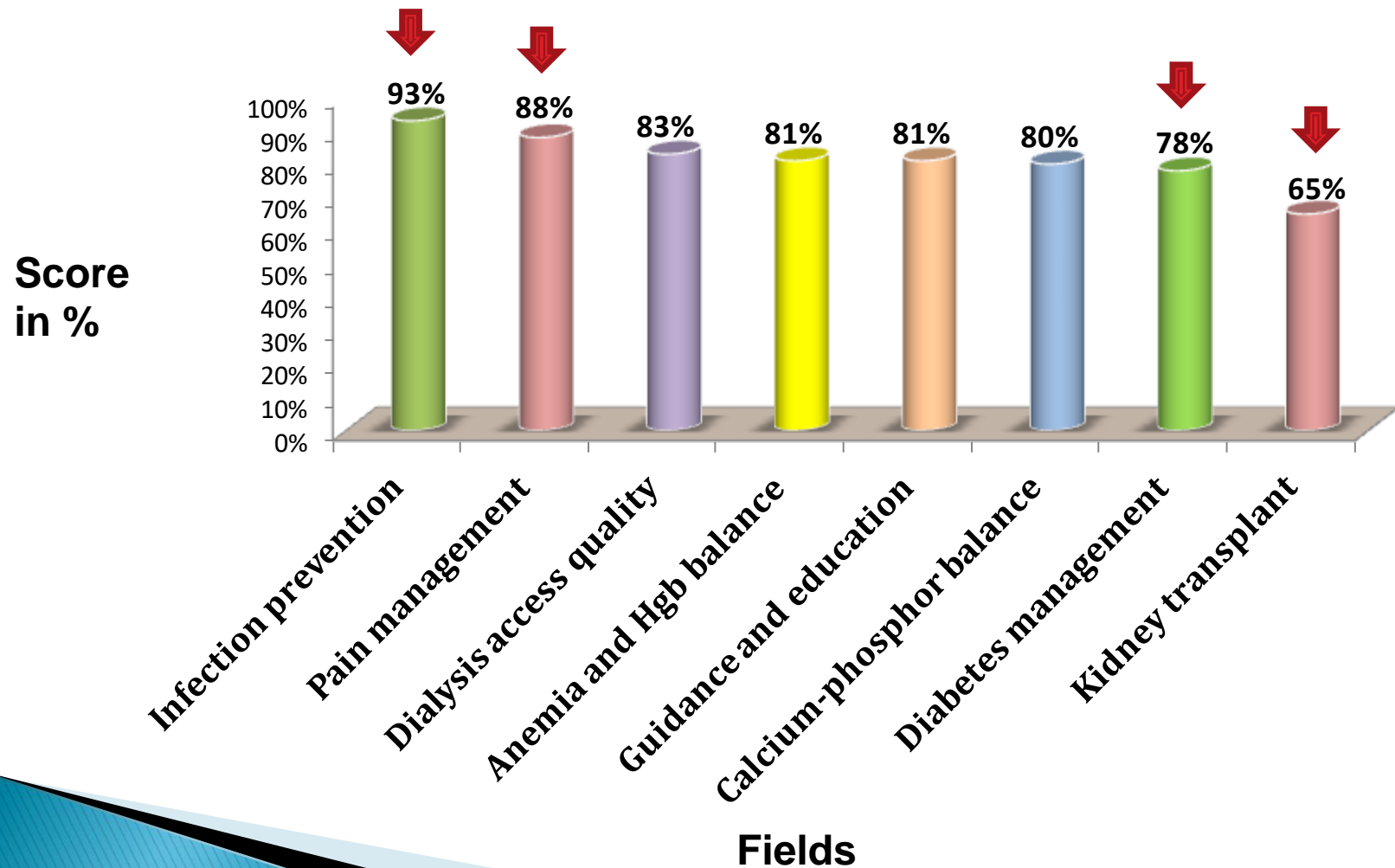
Purposes

- ❖ To test patient's perception of the coordinator's role and to evaluate their satisfaction and understanding of each field.
 - ❖ To use the findings as the basis for future intervention in order to improve patient's quality of care.
- 

Methods

- ❖ **Method** - An evaluation study was conducted and an anonymous questionnaire for the patients was administrated, which included 45 questions, with one possible answer from 1 to 6, (1 - the highest score, 5 - the lowest and 6 - irrelevant).
- ❖ **Sample** - 50 patients (from ~ 90) agreed to participate and 25 of them indeed filled out the questionnaire.
- ❖ **Data process** - The data was collected, converted to percentages and presented on tables and graphs.
Each field received a score on a scale from 0-100%.

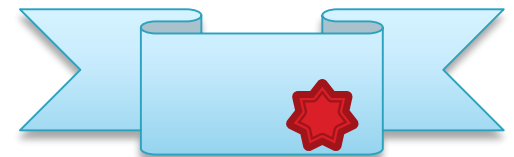
Summary of findings



Conclusions and recommendations

In our study we learned that there is a lot of importance in having the coordinator nurses in Dialysis unit, however in order to provide even better treatment, we should to:

- ✓ Introduce ourselves as “the coordinator” before the intervention and give a brief explanation of our role.
- ✓ Improve the communication and the cooperation between the coordinator and the rest of the staff.
- ✓ Enhance patients awareness and raise the amount of instruction given by the coordinators and the rest of the staff, regarding the Kidney transplant and the Diabetes issues.
- ✓ Realize that the low score on the “Kidney transplant” field is also an expression of frustrations from the kidney transplant procedure (long waiting, multiple tests etc.).



We want to thank

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- ▶ Anna Azarzar, the head nurse for her huge support in every step. Without her it couldn't have been done.
- ▶ Vika Sura, for her help and the active participation in the promotion of this project.
- ▶ To all the nurses for their participation and the open mindedness during the project.

